umbrl cookies policy

Please read this page to understand our views and practices regarding cookie data and how we will treat it. By using our site, you indicate that you accept these terms of use and that you agree to abide by them.

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site, such as the number of visitors. Most major websites use cookies.

Some cookies on our website are essential for us to be able to provide you with a service or information you have requested. Accepting these cookies is a condition of using this website. If you prevent these cookies, via your browser for example, we can't predict how our website will perform during your visit. Some services may stop working.

Collecting information about visitors to our website

In order to provide full access to our website we sometimes need to collect information about you and how it will be used.

When someone visits our website, we collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. We collect this information in a way which does not identify anyone. If we do want to collect personally identifiable information through our website, we will be upfront about this. We will make it clear when we collect personal information, and we will explain what we intend to do with it.

The table below explains the cookies we use and why.

On www.umbrl.co.uk and umbrl.co.uk

Name	Purpose
_ga_#	Used to send data to Google Analytics about the visitor's device and behaviour. Tracks the visitor across devices and marketing channels.
_ga	Used to send data to Google Analytics about the visitor's device and behaviour. Tracks the visitor across devices and marketing channels.
CookieConsent	Stores the user's cookie consent state for the current domain.
Intercom-id-#	This cookie name is associated with Intercom which is used to identify anonymous visitors to a website or application where the Intercom JavaScript snippet is installed and to associate them with Messenger conversations or Help Centre sessions. It also supports Messenger analytics reporting.
Intercom-session-#	Sets a specific ID for the user which ensures the integrity of the website's chat function.
intercom-device-id-#	Sets a specific ID for the user which ensures the integrity of the website's chat function.
Intercom.intercom-state-#	Remembers whether the user has minimized or closed chat-box or pop-up messages on the website.

On quote.umbrl.co.uk

Name	Purpose
_hjTLDTest	Registers statistical data on users' behaviour on the website. Used for internal analytics by the website operator.
hjSessionUser#	Collects statistics on the visitor's visits to the website, such as the number of visits, average time spent on the website and what pages have been read.
hjSession#	Cookie used to determine website users' browser language. Expires 24 hours after the site is first accessed.
CookieConsent	Session cookie sent to the web browser. Used when you open the browser and then go to a website that implements ASP.NET session state. This cookie is deleted when you close your browser.
hjViewportId	Stores a security token that the system uses to validate all form data submitted via POST requests. Helps protect against cross-site request forgery. This cookie is deleted when you close your browser.

_hjCookieTest	Cookie used to determine website users' browser language. Expires 24 hours after the site is first accessed.
property	Session cookie sent to the web browser. Used when you open the browser and then go to a website that implements ASP.NET session state. This cookie is deleted when you close your browser.
expiryTime	Stores a security token that the system uses to validate all form data submitted via POST requests. Helps protect against cross-site request forgery. This cookie is deleted when you close your browser.
___stripe_sid	Cookie used to determine website users' browser language. Expires 24 hours after the site is first accessed.
___stripe_mid	Session cookie sent to the web browser. Used when you open the browser and then go to a website that implements ASP.NET session state. This cookie is deleted when you close your browser.
quote_session	Stores a security token that the system uses to validate all form data submitted via POST requests. Helps protect against cross-site request forgery. This cookie is deleted when you close your browser.

On customerportal.umbrl.co.uk

Name	Purpose
_hjTLDTest	Session cookie sent to the web browser. Used when you open the browser and then go to a website that implements ASP.NET session state. This cookie is deleted when you close your browser.
hjSessionUser#	Stores a security token that the system uses to validate all form data submitted via POST requests. Helps protect against cross-site request forgery. This cookie is deleted when you close your browser.
hjSession#	Cookie used to determine website users' browser language. Expires 24 hours after the site is first accessed.
CookieConsent	Session cookie sent to the web browser. Used when you open the browser and then go to a website that implements ASP.NET session state. This cookie is deleted when you close your browser.
hjViewportId	Stores a security token that the system uses to validate all form data submitted via POST requests. Helps protect against cross-site request forgery. This cookie is deleted when you close your browser.

_hjCookieTest	Cookie used to determine website users' browser language. Expires 24 hours after the site is first accessed.
property	Session cookie sent to the web browser. Used when you open the browser and then go to a website that implements ASP.NET session state. This cookie is deleted when you close your browser.
expiryTime	Stores a security token that the system uses to validate all form data submitted via POST requests. Helps protect against cross-site request forgery. This cookie is deleted when you close your browser.
__stripe_sid	Cookie used to determine website users' browser language. Expires 24 hours after the site is first accessed.
__stripe_mid	Session cookie sent to the web browser. Used when you open the browser and then go to a website that implements ASP.NET session state. This cookie is deleted when you close your browser.
quote_session	Stores a security token that the system uses to validate all form data submitted via POST requests. Helps protect against cross-site request forgery. This cookie is deleted when you close your browser.

How to disable all cookies

For information on how to disable all cookies, visit www.allaboutcookies.org.

If you disable all cookies on our website, some services will not work properly, for example online forms.

More information

Useful information about cookies can be found at www.allaboutcookies.org and https://ico.org.uk/.